

Waldo Community Action Partners

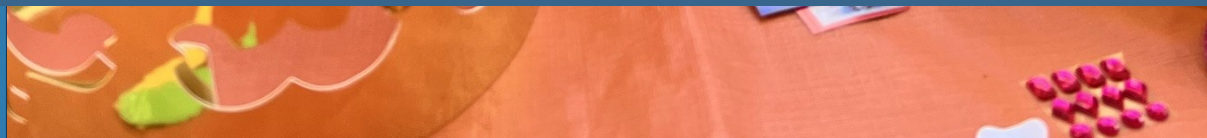
WCAP

we care about people

2023 ANNUAL REPORT



(207) 338-6809 | 9 FIELD STREET, BELFAST, ME | WWW.WALDOCAP.ORG



Waldo Community Action Partners



we care about people



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LEADERSHIP

- Donna M. Kelley, LCSW, *President and CEO*
- LeeAnn Horowitz, *Chief Financial Officer*
- Katie Bagley, *Human Resources Director*
- Michael Hallundbaek, *Transit Systems Director*
- Mary Lynn Hersey, *Early Childhood Director*
- Monica Pettengill, *Development Director*
- Ryan Jackson, *Community Services Director*
- Jeff Amann, *Housing Director*

BOARD OF DIRECTORS

Since 1968, local community action agencies have been required to have tripartite governing boards. These boards reflect and promote the unique anti-poverty leadership, action, and mobilization responsibilities assigned by law to community action agencies.

Officers

- Jason Moody, *Chair*
- Lt Matthew Curtis, *Vice Chair*
- Sarah Martin, *Secretary*
- Joanne Pease, *Treasurer*

Low Income Sector

- Jason Moody, *Low-Income Representative 1*
- Joyce Fenner, *Low-Income Representative 2*
- Dan Horton, *Low-Income Representative 3*
- Robert Johansen, *Low-Income Representative 4*
- Gary Moore, *Low-Income Representative 5*
- Melissa Harding, *Head Start Policy Council*

Private Sector

- Sarah Martin, *Business*
- Jemma Penberthy, *Social Services*
- Linda Stec, *Education*
- Art Fairbrother, *Religion*
- Lt Matthew Curtis, *Law Enforcement*

Public Sector

- Joanne Pease, *Liberty*
- Wesley Neff, *Winterport*
- Walter Ash Jr., *Belfast*
- Patricia Clark, *Unity*
- Senator Chip Curry, *Belfast*

LETTER FROM OUR CEO AND BOARD CHAIR

Dear Community Members, Friends, and Supporters,

On behalf of Waldo Community Action Partners Board and staff we are pleased to present our Annual Report for 2023. This year, we focused our efforts on adjusting to a post-pandemic world. Although funding has shifted to post-pandemic levels, we continued to see increased need and demand for services, an increase in economic stressors to our programs, the individuals and families we serve, and our community. Funding has shifted and flexible pandemic funding is no longer available. Rising cost of living continues to impact our community and new individuals and families are seeking services like never before.

WCAP and our community continue to be challenged by lack of qualified staff, lack of housing options, lack of available childcare for families, and lack of flexible funding to address increased needs in our community, including electricity and heating costs, food insecurity, and basic needs many of our individuals and families deserve. In addition to these challenges, WCAP weathered the unthinkable in the last year with the loss of our Transportation Department’s facility in a fire that shook our core and the foundation of our community. Despite these issues, needs, and unforeseen challenges, WCAP, its Board, and staff never wavered in our mission to continue core services and respond to community need.

Our Transportation Department, even though impacted by a devastating fire, delivered uninterrupted services to our community. We are grateful for the committed staff and volunteers who worked diligently through the unthinkable. They proved they are a key part of the backbone and heart of this organization, helping to bring our mission to life.

Despite challenges, critical losses and uncertainty, we continued to be forward thinking. We adjusted services in response to funding shifts and continued to build on our Strategic Plan, ending our first year with significant progress in several areas which position us to respond to the needs of individuals, families, and our community for years to come.

A few successes:

- We implemented a new agency wide phone system.
- Secured a new location and renovated for our Transportation Department while providing uninterrupted services.
- Fully implemented Whole Family Coaching with three trained Coaches and expanded caseloads.
- Added staff to our Energy Assistance Program and, for the 3rd year in a row, served a double-digit increase in households.
- Reestablished Transportation DASH routes for Belfast and Rockland.
- Hired a consultant to lead internal and external community engagement around our land and building development.
- Added to our Fleet of Vehicles to deliver transportation.

Our Annual Report for Waldo Community Action Partners for the fiscal year ending December 31, 2023, provides an overview of our key accomplishments and a summary of our financial health.

With the skills and expertise of our caring staff and volunteers, the commitment of our Board, and the support of our community, and partners WCAP continues to respond to ongoing and emergent needs in our community. Our work focuses on people, families, and community. Together we can accomplish much, leaving the world just a little bit better for those we touch, and the hope of a brighter tomorrow.

Thank you to all the individuals, organizations, community groups, businesses, foundations, and funders who continue to support us. As we look to the future, we remain focused on our mission and ensuring continuity of services and economic stability for the individuals, families and community we serve.

Thank you,



Donna M. Kelley, LCSW
President & CEO



Jason Moody
Board Chair

'THANK YOU' TO OUR DONORS

INDIVIDUALS

William & Patrice Allen
Dorothy & David Alling
Milton Ayer
Carol Bauss
Chris Bernier
Janet Berry
John & Elaine Bielenberg
Michael & Linda Bowe
Philip & Joan Bowen
Carol Browning
Andrew Carpenter
Susan Chapin
Dr. Tamara Kennard
Pat Clark
Catherine Cornell
Pamela Cubberly
Matthew Curtis
Jane Daniels
Monty Davis
Ricky & Corliss Davis
Squidge Davis
Jessica Decke
Evelyn Defrees
Linda Tyer & James Delehanty
Margaret Deutsch
Joan Dickey
Marjorie Dodge
Anne Dolbashian
Jane Dopheide
Linwood & Karen Doughty
Jean Durham
Jeffrey Dutch
Thomas Earley
Kyle Emery
Art Fairbrother
Anne Feeley
Robert & Nancy Fenney
Rick & Liz Fitzsimmons
Maureen Flanagan
Nancy Ford
Karen Foxwell
Stephanie Francis
John & Susan Fraser
Melanie Frazek
Gayle Gallagher
Leon Gallant & Judith Rivera-Gallant
Paul Garelli
Syrena & Rick Gatewood
Bradford S Gentry
John Golden

Linda Gordon
Brett Graff
Greta & Gary Gulezian
David Haas
Melissa Hackett
Jeffrey Haines
Joel Hall
Claire Hamilton
Nicole Rausch & Sara Happel
Martha Harris
Forest & Susan Hart
Shirley Harvey
Alan Hebert
Peter Heslam
Gale Hogan
Shirley Glubka & Virginia Holmes
LeeAnn & Richard Horowitz
James & Rita Horsey
Daniel & Dianne Horton
Tanya Hubbard
Diane Hull
John Hurley
Linnea Johnson
Ronald Kavas
Betsey Cain Keidan & Richard Keidan
Donna Kelley
Roger Knight
Karen Knox
Ann Frenning Kossuth
Nancy Kragh
Carol Kuhn
Patrick Walsh & Lisa Kushner
Kenneth & Michelle Larrabee
Christine & Jay Legore
Carolyn Locke
Sok Lou
Roland & Veronica Magnan
Sarah Martin
Coreen McAlpine
Reed Mathews & Anne McCormack
Al & Marie McMonagle
Wayne Merrifield
Kimberley Mitchell
Cary Slocum & Glenn Montgomery
Gary Moore
Lyndon Morgan, M.D.
Donna Morse

Meredith Jones & Dana Murch
Wesley Neff
Robert Nelson
Diane O'Brien
Keydi Boss OHagan
Steven & Judith Oleksyk
Julia Olson
Beverly & John O'Malia
Jan & Jim Owen
Dennis Payeur
Joanne Pease
Lucille Peavey
Jeff & Monica Van Peski
Elizabeth Place
Martha & Stephen Porter
Lorraine Pregenzer
Barbara Redcay
Yvonne Redman
Jacqueline Robbins
Hugh Roth
Chris Ruge
Carlton & Lorna Russell
Lucy Salisbury
Charles & Arlene Schaefer
Molly Schauffler
Tammy Lacher Scully
Victoria Sears
Annette Seekins
Henry Seekins
Rita Sella
Kathryn Shagas
Marsha & Philip Shibles
Meredith Bruskin & Donna Short
Keith & Kathy Small
Patricia Smith
Phyllis Sommer
David Spencer
Linda Stec
Geraldine Steele
Sharon Stone
"Ellie Daniels
The Green Store"
Judith Stover
Priscilla Tate
Debra Terone
Diane Terry
Joanne Tomao
Richard & Mary Ann Topping
Virginia Trask
Carole Upton

Corrine & Richard Vaccaro
Barbara Walker
Virginia Watkins
Michael & Ellie Weaver
Penelope West
Norma Whitman
Kelly Winslow
Steven Wolfson
BUSINESSES & ORGANIZATIONS
Allen Insurance & Financial Group
Bank of America Charitable Foundation
Belfast Cooperative, Inc.
Belfast Harbor Inn
Belfast Veterinary Hospital, Inc
Bennett's Gems & Jewelry
Colburn Shoe Store
Community Fuels Inc.
Consumers Fuel Company
Coyote Moon
Dana and Cindee Keene, CBD&E Group, LLC
Day's Jewelers
Faith Temple Church of God
Fidelity Charitable
First National Bank
Freedom
Congregational Church
Front Street Shipyard
Grayce Bridal & Formal
Hannaford
Heart of Maine United Way
HM Payson
Holmes Florist & Greenhouse
Mid-Coast Board of Realtors
A Cut Above Hair Studios
Green with Envy Salon
Katwalk
Liberty Library
Knitters & Friends
Rotary Club of West Bay

Luke Roberts, Branch of Life
Maine Health Access Foundation
Maine AEYC
MAR Foundation
Riposta Funeral Home
Renew ME Day Spa
Network for Good
Olver Associates, Inc
Penobscot Bay Orchestra
Perry's Home
Furnishings & Design
Pride Manufacturing
Searsport
Congregational & Methodist Church
Food Cupboard
Searsport Lions Club
Second Hand Eve
United Midcoast Charities
Unity Pond Pottery
Viking, Inc.
Volunteer Regional Food Pantry
Waldo County Triad
Wayne's Fiberglassing Co.
Women of St. Margaret's Episcopal Church
Woodside Foundation
IN-KIND DONATIONS
Bank of America Charitable Foundation
Coyote Moon
Fidelity Charitable
Gail & Frank Brown
Henry's Bridal Boutique
Jordan's Furniture
Kristine Wentworth
Man on Main
Meredith Bruskin & Donna Short
Network for Good
St. Brendan the Navigator Parish
Unitel
Victoria Sears

SUPPORT FROM OUR COMMUNITY

Individuals and organizations from the community contribute to WCAP's mission in so many meaningful ways – from volunteering their time, to donations of items, services, spaces, and even cash. Each of these contributions is crucial to our operations. As a nonprofit, we offer programs and services that are dependent on how well we manage and leverage resources. As a Community Action agency, we are charged with mobilizing our community and resources. Your contributions, in whatever form, help us achieve both of those objectives and almost always directly benefit the people we serve. The people we serve are our friends, families, and neighbors in the community.

There are more than 1,000 community action agencies across the country, and we feel so fortunate that our Waldo County community offers the best support, consists of the most caring individuals and organization, and has outstanding partners that stand with us in our mission. You are the 'Community' in 'Community Action', and we appreciate all the ways you give back.



\$120,314 donated
by **individuals and
local organizations.**



\$210,858 contributed by **25
of 26 towns in Waldo County,
& the County Commissioners.**



\$55,240 in small
foundation grants
to programs.



214 individuals
donated **16,203
hours** of their time to
programs or on the
Board of Directors.



Pictured: Donations from the community help keep special projects possible and have widespread impact.

EARLY CHILDHOOD SERVICES

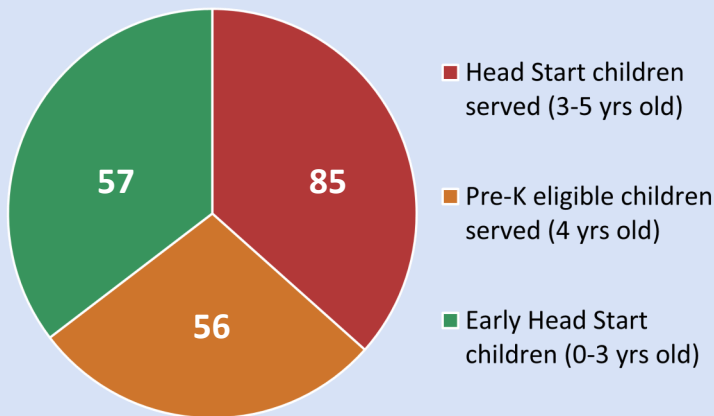


How we stack up...

Head Start offers a variety of programs for families to participate in the education, health care, social, and emotional growth of their children. Our Early Childhood programs serve expectant mothers and children ages zero to five. For a full financial report on our Early Childhood Program, visit: www.waldocap.org/resources/reports.

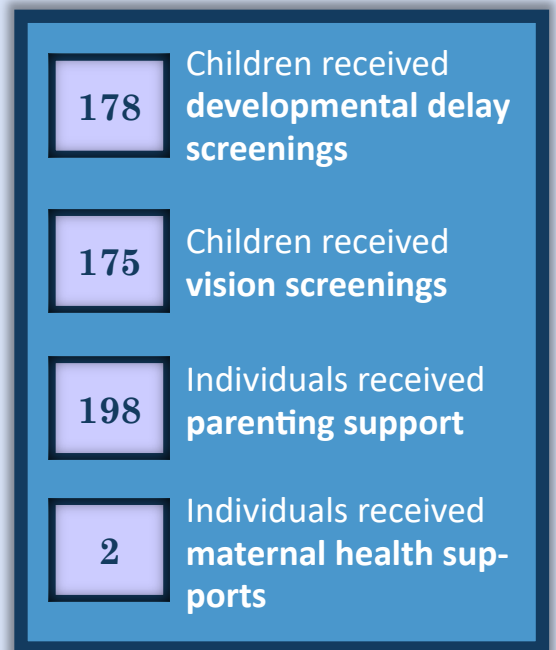


198 Individuals Served in Head Start Programs



Of children served...

51% are income eligible
 12% live within 100-200% of the Federal poverty level
 5% are in foster care
 5% are homeless



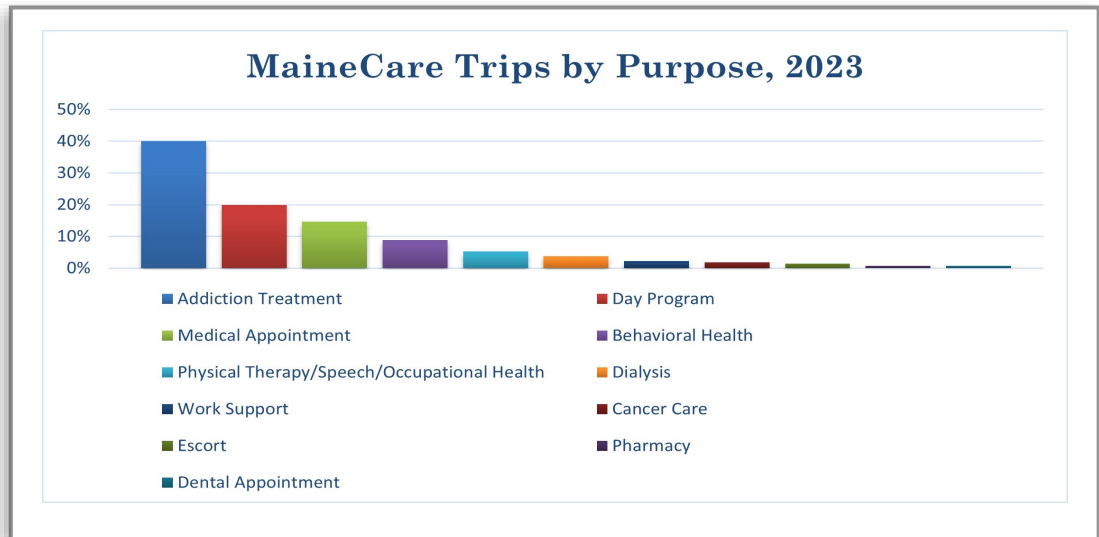
"Thank you for helping my child prepare for the next steps. It really does take a village. You are truly appreciated."

TRANSPORTATION SERVICES

Dedicated to Our Community

In 2023, WCAP’s Transportation Department demonstrated great resilience in the face of numerous challenges, not the least of which was the devastating fire in the wee morning hours early in August that destroyed the Wentworth Center where the department resided. This single event impacted the entire organization and community, and perhaps most of all, our amazing transit team who, quite literally, keep Waldo County (and all of Region 5) moving. Two relocations and lots of work later, without skipping a beat or missing a route, the WCAP transportation team landed in their School Street location. A story shared from this experience demonstrates the commitment and dedication of our Transportation staff and volunteers to the people they serve in Region 5 – Waldo, Knox, Lincoln, and Sagadahoc Counties. Early in the morning, while Transportation Director Michael Hallundbaek was standing on the side of Route 1, watching police direct traffic as the ashes of the building that had housed his department smoldered, a driver arrived for work. Undaunted by the scene, he asked for the keys to his vehicle, that had already been safely removed from the site, so he could drive a passenger to their dialysis appointment. Throughout the traumatic experience, our team persevered. We applaud their dedication to each other and our entire community, and their unwavering and selfless focus on the people we serve.

*Less than 0.5%:
Addiction
Counseling, Hospital
Discharge, and
Specialist
Appointment.*



MILES DRIVEN

Agency: **849,062 miles**

Brokered: **1,373,264 miles**

Self-driven: **2,284,070 miles**

2023 Total: 4,506,396 miles

FOOD



WCAP helped individuals and families in our community by providing:

736 Food Boxes and Grocery Store Trips

86 Gift Cards for Local Grocery Stores

1774 Food Baskets for the Holidays

41 Skills Classes (Gardening, Cooking, Nutrition)

WCAP helped children and families in our community by providing:

209 Backpacks with School Supplies to Children

272 Personal/ Household Care Kits

842 Holiday Gifts for Children

355 Prom Dresses (650 statewide w/ partners)

198 Support Classes/ Sessions for Parents

178 Developmental Delay Screenings

175 Vision Screenings for Children

77 Case Management Supports



COMMUNITY IMPACT

Waldo CAP helped individuals and families in our community with:

3,572 Rides to Cancer Care & Treat-

247,880 Miles Driven by Volunteers

77,445 Mileage Reimbursements for MaineCare

1,974,446 Miles Traveled by WCAP Transportation



Waldo CAP helped individuals and families in our community with:

79 Temporary or Permanent Housing Placements

2 Independent Living Home Improvements (handicap accessible modifications)

102 Healthy Home Services (eliminating or reducing fire, electrical, and chemical hazards)

151 Emergency Utility or Housing Payments

2,154 HEAP, ECIP, & Arrearage Utility Payments

235 Avoided Eviction

215 Home Repairs (structural work, home appliances, heating systems, etc.)

210 Rental or Mortgage Payments



COMMUNITY SERVICES



Food Programs

Child & Adult Care Food Program

CACFP is a federally funded program that helps childcare providers offer nutritious meals and snacks to children. Last year, **67,670 meals and snacks** were served through 11 daycare providers and WCAP's Early Childhood Centers in Belfast and Searsport. All CACFP contractees are equal opportunity providers.

Resource Advocacy Program

Our Resource Advocacy Program has highly qualified social workers to assist individuals and families in finding resources to meet their specific needs. Resource Advocates can help to stabilize short-term emergencies and/or provide long-term case management. In 2023, they helped Waldo County residents with:

BASIC NEEDS

Food

47 food cards

50 food boxes

Necessities

72 clothing assistance

418 personal care kits



LIFE SKILLS

144 people received financial coaching/counseling

226 clients used case management supports



REFERRALS

583 referrals to other vital services and resources



HOUSING & ENERGY SERVICES

Housing Services

The Housing Department provides services to assist resident homeowners with necessary maintenance on their homes. During winter we address repairs that help keep the heat on, and throughout the year our home repair programs provide for warm, safe, and dry residences. Efforts have been made to utilize the latest in energy efficient equipment, like heat pumps. We also offer full weatherization services to eligible homeowners.

For Waldo County residents, we manage programs for mortgage relief and utility bill payments. As we pursue HUD certification for Housing Counseling we will be scheduling appointments to assist residents with first-time buying and budgeting for new homes.



“WCAP has been so helpful to me. From insulating my cellar, carbon monoxide alarm, refrigeration, so many energy saving areas to just the kind caring commitment of the employees. Thank you.”

Additional emergency response services through our Resource Advocacy Program:

- ⇒ **37** rental payments
- ⇒ **207** utility payments
- ⇒ **23** temporary or permanent housing placements



Energy Services

The Home Energy Assistance Program (HEAP), is a federally funded program that helps eligible low-income households pay a portion of their heating bills.

Last year, WCAP helped **1,854 families (3,431 individuals)** with direct payments to vendors for oil, kerosene, wood, propane, and electricity.

COMMUNITY PARTNERSHIPS



CINDERELLA Project of Maine

The Cinderella Project is a prom dress giveaway program for high school students throughout the state of Maine that promotes positive body image and increased self-esteem. New or gently used prom dresses are available for free at giveaway events.

Cinderella Project of Maine gave away a total of **650 prom dresses** statewide. **Three sites participated**, including Waldo CAP in Belfast & sister-sites in Gardiner & Aroostook County. Cinderella Project also provided dresses for two partner events by OUT Maine and Life Connections & Opportunity Enterprises.



Neighbor for Neighbor is a coalition of organizations who offer holiday food and gift projects throughout the county. By sharing a common application and single database, Neighbor for Neighbor works to ensure that services are unduplicated to achieve the maximum distribution of resources to those in need.

Neighbor for Neighbor is coordinated by WCAP, and we offer support to organizations by processing applications, answering calls, sending mail, and assigning families for gifts.

Heroes 4 Hunger is a WCAP holiday food box project that falls under the Neighbor for Neighbor coalition/umbrella.



1,774 food baskets were given to families for Thanksgiving and Christmas.

842 children were 'adopted' for Christmas.

15 Organizations (including Waldo CAP) and **11 individuals** participated.







*"Thank you! This is such a **BIG** help this year. Last week, my transmission went in my car so this is a big help and a little weight off my shoulders. You are all angels!"*

WCAP STRATEGIC PLAN 2023—2028

The current iteration of WCAP’s 5-year Strategic Plan was formally adopted in October 2022. This Strategic Plan furthers the work of our previous plan by investing in our organization and our staff so we can be better positioned to respond to current and emergent needs. The economic uncertainty that the global pandemic has brought continues to affect all our lives. It has left no one untouched and Waldo Community Action Partners (WCAP) will continue to support the resilient nature of our staff and community as we shift to a recovery phase.

VISION STATEMENT

Thriving communities; one individual and one family at a time.

	STRATEGY A	STRATEGY B	STRATEGY C
REMOVE BARRIERS			
<i>Remove barriers to economic stability and address poverty one individual, and one family at a time.</i>			
	Sustain the delivery of high-quality programs.	Develop and expand programs that meet community needs.	
ENHANCE IMPACT			
<i>Enhance our impact, improve the client experience, and address changing client needs.</i>			
	Open a consolidated new facility for all programs as part of a campus masterplan.	Provide universal access to all programs, using a shared digital intake, case management, and reporting tool.	
ENGAGE WORKFORCE			
<i>Develop a workplace culture that provides careers with meaning and growth, that attracts and retains an engaged workforce.</i>			
	Improve wage structure and benefits.	Increase and enhance training and growth opportunities.	Improve employee wellness and engagement.
DEVELOP RESILIENCY			
<i>Develop organizational capacity, sustainability, and resiliency.</i>			
	Document all administrative and program processes.	Improve efficiency and effectiveness of processes.	Increase organizational resources to support programs, build a new facility, and plan for a campus.

SUMMARY OF SERVICES

Summary of Services Report for the Period of September 1, 2022 to August 31, 2023.

PROGRAM	NUMBER SERVED	VALUE OF SERVICES	SERVICE AREA
TRANSPORTATION SERVICES	4,394,917 Vehicle Miles 3,145 Individuals 207,276 Trips	\$10,694,796	Region 5: Waldo, Knox, Lincoln, Sagadahoc Counties + Brunswick & Harpswell Municipalities
HOME ENERGY ASSISTANCE (HEAP)	2,834 Households	\$3,092,899	Waldo County
EARLY CHILDHOOD PROGRAMS	196 Individuals	\$3,506,930	Waldo County
HOUSING PROGRAMS	329 Households 398 Individuals	\$2,069,002	Waldo County
COMMUNITY SERVICE PROGRAMS	2,266 Households 6,401 Individuals 55,286 Meals/Snacks	\$288,601	Waldo County and beyond

COUNTY-WIDE PROGRAMS

RESOURCE ADVOCACY	N/A	\$154,152	Waldo County
OTHER COMMUNITY SERVICE PROGRAMS	N/A	\$214,910	Waldo County

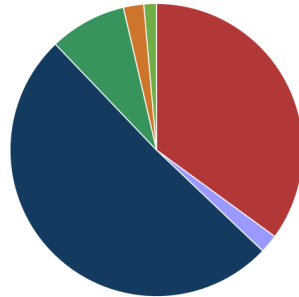
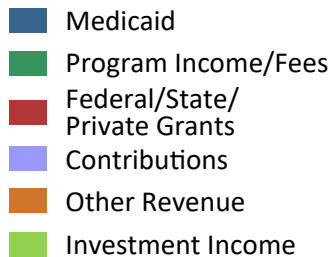
TOTAL VALUE OF SERVICES PROVIDED TO OUR COMMUNITY:
\$20,390,351



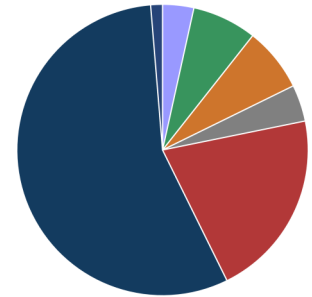
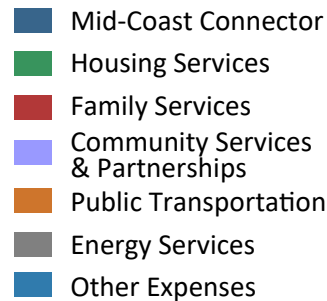
FINANCIAL REPORT

REPORT PERIOD JAN. 1, 2023—DEC. 31, 2023 (AUDITED)

REVENUES (\$20,021,439)



EXPENSES (\$19,266,798)



Admin allocation of \$1,599,512 is included in these expenses.

ASSETS	AUDITED 2023	AUDITED 2022
Cash and equivalents	\$9,191,467	\$11,163,867
Accounts and grants receivable	\$1,463,624	\$1,269,177
Investments	\$2,205,557	\$ -
Prepaid expenses	\$80,007	\$73,050
Total current assets	\$12,940,655	\$12,506,094
Land	\$1,102,322	\$1,102,322
Buildings and improvements	\$616,604	\$620,872
Furniture and equipment	\$626,364	\$671,339
Vehicles	\$2,280,107	\$1,723,068
Less accumulated depreciation	\$(1,832,571)	\$(1,545,036)
Lease right of use assets	\$594,612	\$503,434
Total fixed & ROU assets	\$3,387,438	\$3,075,999
TOTAL ASSETS	\$16,328,093	\$15,582,093
LIABILITIES/NET ASSETS	AUDITED 2023	AUDITED 2022
Accounts payable	\$736,452	\$569,831
Accrued payroll & comp. absences	\$392,073	\$361,942
Short term debt	\$325	\$3,791
Deferred revenue	\$732,276	\$979,653
Current portion of lease obligations	\$230,632	\$186,500
Total current liabilities	\$2,091,758	\$2,101,717
LT DEBT/Operating Lease obligations	\$363,980	\$317,254
NET ASSETS	\$13,872,355	\$13,163,122
TOTAL LIABILITIES/NET ASSETS	\$16,328,093	\$15,582,093

Waldo Community Action Partners

WCAP

we care about people

WALDO COMMUNITY ACTION PARTNERS

P.O. BOX 130

BELFAST, ME 04915

Subscribe to our e-newsletter; email info@waldocap.org

WCAP Mission

“Empowering families, individuals, and communities by removing barriers, promoting economic stability, and improving quality of life.”

WCAP Vision

“Thriving communities; one individual and one family at a time.”