



## Annual Report to the Community

# 2020

(207) 338-6809

# Letter from the President/CEO and Board Chair

Dear Friends, Supporters, and Community Members,

Waldo Community Action Partners celebrated 55 successful years of dedicated service to our community in 2020, and we are amazed with how far we have come in that time. It is a testament not only to our work but to the community who supports us. 2020 was a difficult year as COVID-19 spread across all corners of the world, however WCAP is a strong and resilient organization and we persevered. The virus brought unprecedented challenges, but also opportunities. This Annual Report provides an overview of our key accomplishments in 2020, and a summary of our financial health.

We are very grateful to all of the remarkable individuals, organizations, community groups, businesses, and foundations that supported us last year. We are honored and humbled. In addition to monetary gifts, we received donations of time, space, clothing, and masks. Our community's generosity enabled us to direct cash assistance to individuals and families whose lives were impacted literally overnight. WCAP also provided heating and home repair, early childhood education and family support, critical medical transportation, public transportation, and food assistance. We added programs including food distribution, an 8-week Summer Food Services Program for at-risk children, and Rent Relief and Emergency Assistance funding. With creative assistance from grocers, partners, and businesses, holiday gifts were delivered to children in Waldo County through Heroes 4 Hunger and Neighbor for Neighbor.

Our commitment to delivering quality services and advocating for improved access to resources is stronger than ever and we look forward to another successful 55 years. We wish to thank the dedicated staff and volunteers who are the backbone of this agency. Their unwavering support and dedication is truly inspirational. There is more work to be done and we look forward to doing it together in the coming year. Wishing you and your family a safe and healthy tomorrow.



Donna M. Kelley, LCSW  
President & CEO



Kimberley J. Mitchell  
Board Chair

## Board of Directors

Kim Mitchell, Chair  
Jason Moody, Vice Chair  
Joanne Pease, Treasurer  
Wesley Neff, Secretary  
Walter Ash, Jr.  
Pat Clark  
Lt. Matthew Curtis  
Peter Sheff

Joyce Fenner  
Karen Gorris-Hicock  
Christine Yanniello  
Dan Horton  
Sarah Martin  
Gary Moore  
Michael Robertson  
Amanda Queene  
Linda Stec

## Leadership

Donna Kelley, President and CEO  
LeeAnn Horowitz, Chief Financial Officer  
Katie Bagley, Human Resources Director  
Michael Hallundbaek, Transit Systems Director  
Brent Stapley, Housing Director  
Mandie Sawyer, Acting Early Childhood Director  
Dorothy Havey, Development Director  
Jennifer Tracey, Community Services Director

# Thank You to our Donors

Steve & Ruth Albin  
William & Patrice Allen  
Jason Allred  
Marion Anderson  
Milton Ayer  
Patricia Ayers  
Archie Barnes &  
Michael Barnes-Lopez  
Carol Bauss  
Frances Bean  
Jamie Cermak  
Belfast Harbor Inn  
Belfast Lodge #24 AF & AM  
Marjorie Crowley  
Belfast Variety  
Belfast Veterinary  
Hospital, Inc  
Janet Berry  
Ronald Bishop  
Michael and Linda Bowe  
Philip & Joan Bowen  
Judith & Kurt Brossmer  
Meredith Bruskin  
Frank Caputo  
Inez Carey  
Susan Chapin  
Pat Clark  
Jen Connor  
Brian Converse  
Pamela Cubberly  
Richard & Nancy Cubberly  
Arthur Curtis  
Matthew Curtis  
The Green Store  
Alex Davis  
Ricky & Corliss Davis  
Squidge Davis  
Jessica Decke  
Joanna Deetjen  
Margaret Deutsch  
Anne Dolbashian  
Linwood & Karen Doughty  
Joel Dufour  
Jean Durham  
Charlene & Rodney Farris  
Rhonda Feiman & Petra Hall  
Joyce Fenner  
Robert & Nancy Fenney  
Rick & Liz Fitzsimmons  
Maureen Flanagan  
Nancy Ford  
Nancy Foreman  
Karen Foxwell  
Stephanie Francis  
John and Susan Fraser

Melanie Frazek  
Frederick Lena Pierce Fund  
Leon Gallant  
Paul Garelli  
Rick & Syrena Gatewood  
Sharon Goguen  
John Golden  
Cipperly Good  
Karen Gorris-Hicock & Andy Hicock  
Phyllis Gould  
Meryl Grant  
Andrea Gray  
Greta & Gary Gulezian  
David Haas  
Scott Hall  
Hannaford Supermarkets  
Barbara Hanscom  
Lucy Hardy  
Brady Harriman  
Martha Harris  
Forest & Susan Hart  
Ralph and Joyce Harvey  
Dorothy Havey & David McCurdy  
Will Hayward  
Julie Hendren  
Peter Heslam  
Zach Hogue  
Jeanne Hollingsworth  
Coach Allen Holmes  
Dan Horton  
Crystal Howard-Doliber  
Diane Hull  
John Hurley  
Bruce Hutchins  
J Auto Body  
Linnea Johnson  
Meredith Jones  
Nancy Kane  
Eli Kao  
William & Judy Kao  
Ronald Kavas  
Betsy & Richard Keidan  
Donna & Rick Kelley  
Dr. Tamera Kennard  
Karen Knox  
Nancy Kragh  
Carol Kuhn  
Piet Lammert  
Kenneth & Michelle Larrabee  
Arlin & Sharon Larson  
Henry & Linda Laughlin  
Christine & Jay Legore  
Carolyn Locke  
Newell Lowe  
Jason Lundy  
Maine Community Foundation  
Misty Mallar  
Margaret E. Burnham Charitable Trust

Sarah Martin  
Reed Mathews & Anne McCormack  
Jenny Mayhew  
Suzanne Mazerall  
Coreen McAlpine  
Gloria McElroy  
Tim McEwen  
Wayne Merrifield  
Paula & Daniel Miron  
Kim Mitchell  
Grace Morgan  
Kathy Muzzy  
Wesley Neff  
Robert Nelson  
Linda Newcomb  
Northeast Equipment  
Northport Ridge Riders  
Snowmobile Club, Inc  
Diane O'Brien  
Beverly and John O'Malia  
Julia Olson  
Olver Associates, Inc  
Bruce and Laurie Osgood  
Krista Ottman  
Jan and Jim Owen  
Dennis Payeur  
James Peary  
Joanne Pease  
Nancy Perkins  
Leslie Peters  
Peter Petersen  
Michael & Roxanne Philbrick  
Jay Philoon  
Michael Pierce  
Lucy Pincince  
Elizabeth Place  
Martha Porter  
Stephen Porter  
Lorraine Pregonzer  
Rosemary Prescott Jones  
Janet Proulx  
Amanda Queene  
Jeff Rauch  
Nicole Rausch  
Pauline Ravin  
Barbara Redcay  
Mr. and Mrs. Thomas Remington  
Denise Remy  
Mark and Pam Riposta  
Luke Robert  
Raymond Roberts  
Michael Robertson  
Mary Robichaud  
Heather Ross  
Hugh Roth  
Carlton and Lorna Russell  
Helen Sahadi  
Lucy Salisbury  
Charlie Schafer

Molly Schaufler  
Nancy Schroeder  
TL Scully  
Searsport Food Cupboard  
Searsport Lions Club  
Rita Sella  
Arthur Shea & Jean Robbie-Shea  
Peter Sheff  
Marsha Shibles  
John Slaughtner & Nancy Foreman  
Cary Slocum & Glenn Montgomery  
Claire Smart  
Lanni Solochech  
Phyllis Somer  
Deidre Sousa  
Linda Stec  
Geraldine Steele  
Sharon Stone  
Judith Stover  
Sydey and James Taber  
Seth Thayer  
The Soap Closet  
Peter Tidd  
Marjorie Timmermann  
Meredith Toumayan  
Virginia Trask  
Linda Tyer  
United Bikers of Maine  
United Midcoast Charities  
Unity Pottery  
Carole Upton  
Douglas Van Horn  
Jeff and Monica Van Peski  
Jean Vitali  
Waldo County Oil & Propane  
Waldo County TRIAD  
Patrick Walsh & Lisa Kushner  
Sharon Walsh  
Wayne's Fiberglassing Co.  
Mike and Ellie Weaver  
John Webb  
Whales Tooth Pub  
& Restaurant  
Woodside Foundation  
Karen Wyman  
Christine and Billy Yanniello

*Your gifts make  
a tremendous  
difference  
and we are deeply  
grateful.*



# Our Programs

## Housing



Waldo CAP's Home Repair program focuses on home maintenance, including repairing and replacing roofs and central heating systems, replacing above ground fuel tanks, and installing heat pumps. The program also works on septic systems, wells, windows and doors, entrances, handicap ramps, and weatherization.

In 2020, housing staff helped hundreds of households obtain thousands of dollars in rental assistance. Landlords' participation in this program ensured these families were safe from eviction for non-payment of rent for a full year.

## Early Childhood



Head Start provides emotional, social, nutritional, educational, and health-related services to children from low-income families by operating preschool classrooms in eight public elementary schools in Waldo county, and through home visits. Early Head Start serves children from birth to 3 years old through home visits and in classroom centers in Belfast and Searsport.

During the pandemic, services were offered by phone, video, and outdoors. By summer, we reopened to in-person programming and by fall, all classrooms and centers were safely reopened. We even opened a new classroom to serve infants!

## Transportation Services

Transportation is a major challenge for people with low-incomes. Shopping, voting, or getting medical care can seem impossible.

Waldo Community Action Partners' Transit Systems provides public and non-emergency medical transportation to residents of Knox, Waldo, Lincoln, and Sagadahoc counties, and to Brunswick and Harpswell.

DASH Public Transportation travels downtown routes in Belfast and Rockland while Midcoast Connector provides non-emergency medical transportation for those on MaineCare.



In response to COVID-19 and the needs of our community, our transportation department was redirected to deliver food during the summer.

Good Shepherd Food Bank provided WCAP with 85,600 pounds of food to distribute to seven local food pantries.

In addition, boxes of food were delivered to homebound seniors, families, and veterans by our staff and volunteer drivers.





# Waldo CAP's Community Impact

## COMMUNITY PARTNERSHIPS



- **14** local organizations provided 914 children with Christmas gifts through our Neighbor for Neighbor coalition.
- **1,877** individuals received food boxes via Heroes 4 Hunger for Thanksgiving and Christmas
- **164** local organizations, businesses, churches and others partnered with WCAP to expand services
- **56** agencies referred clients for Neighbor for Neighbor and Heroes 4 Hunger
- **25,632** hours were donated by individuals to support WCAP's mission

## EARLY CHILDHOOD



- **45** children received clothing assistance
- **175** children received vision/developmental delay screening
- **162** children showed improved health and wellbeing
- **202** community members demonstrated improved parenting/caregiver skills
- **238** K-12 aged children received school supplies
- **51** community members received Leadership Training

## At a Glance

- **2,254,355** miles were traveled
- **28,003** trips were reimbursed by Transit Systems
- **8,757** trips were completed by volunteer drivers
- **112,502** trips were completed
- **85,600** pounds of food delivered to local pantries

### TRANSPORTATION



- **399** households received rent relief assistance
- **184** individuals received help with reduction of lead, radon, carbon dioxide, and/or fire hazards, etc.
- **173** individuals received home repairs
- **3,373** individuals received emergency fuel assistance

### HOUSING AND ENERGY



- **708** individuals received referrals for other services
- **41** individuals received financial coaching
- **35** individuals received case management services
- **250** individuals received health insurance counseling with a health navigator

### RESOURCE ADVOCACY



# Our Programs Continued

## Community Services



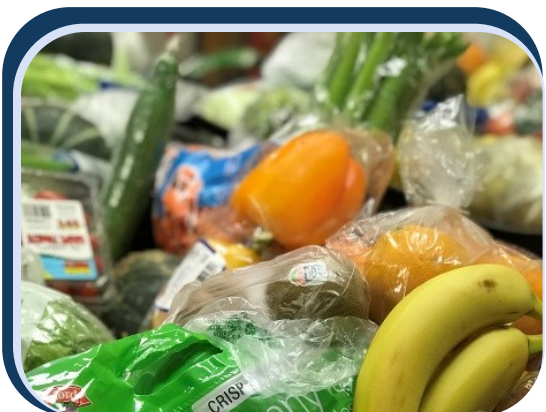
Our Community Services department works with vulnerable individuals to help ensure their urgent needs are met with the ultimate goal of helping them find long-term stability. In 2020, we were thrilled to introduce the Resource Advocates program, in which highly qualified social workers connect people with the resources that can best serve them. Resource Advocates can help stabilize short term emergencies and/or provide long-term case management. The program prioritizes people without homes.

## Energy



People who are unable to afford oil or other heating fuel often resort to risky behaviors in an attempt to stay warm, such as using the oven, or going without food and medical care in order to pay for heat. Our Energy Services program utilizes federal funds to meet the energy needs of vulnerable individuals as much as possible. For example, WCAP provides emergency fuel assistance by filling oil tanks, purchasing wood, and providing utility payments so clients can have use of their phones and electricity.

## Summer Food Service Program



In 2020, we delivered a food service program for use during school closures to ensure families with children had access to nutritious food. We are happy to report how successful this program was. Ten summer community food distribution sites delivered/served 7,503 grab-and-go meals over an eight-week period.



## COVID-19 Assessment

We received grant funds at the beginning of the COVID-19 pandemic that allowed us to adjust to the changing needs of the community. We knew there would be a surge in demand for services so we conducted a COVID Community Needs Assessment.

Many people who had various problems meeting their basic needs prior to the pandemic, saw their needs grow and, in some cases, become unmanageable, including unemployment, reduced income, food insecurity, exacerbated mental health issues, medical needs, recovery, ect. Children and parents needed support and coaching on how to survive the full upheaval of their lives and family uncertainty.

WCAP rose to these challenges again and again. We worked through the shutdown to continue to support those individuals by creating programming to meet newly emerging needs and serving as an intermediary for federal funds and community giving.

### Heroes 4 Hunger

Volunteers are the backbone of the Heroes 4 Hunger program. Without them the program could not put holiday meal boxes in the hands of people in need. Hundreds of volunteers packed and delivered thousands of meal boxes in Waldo County for the holidays.

Tozier's Market, Hannaford in Unity, and Wentworth Family Groceries in Northport and Brooks helped make it all possible. We are so thankful to these businesses and to all the volunteers who have truly improved the lives of people who need a little help.

*Thank you  
to our extraordinary and  
dedicated volunteers who work  
tirelessly to make our world a  
better place*

### Neighbor for Neighbor

At WCAP we have a special love for children. Neighbor for Neighbor, like Heroes 4 Hunger, uses hundreds of volunteers to distribute holiday gifts and winter clothing to children in Waldo County. We could not be more appreciative!



# WCAP 2020 SUMMARY OF SERVICES

PROGRAM	NUMBER SERVED	\$ VALUE OF SERVICES	SERVICE AREA
TRANSPORTATION SERVICES	892,275 Vehicle Miles 1,938 Individuals	\$2,261,673	Region 5, Waldo, Knox, Lincoln, Sagadahoc Counties + Brunswick and Harpswell Municipalities
HOME ENERGY ASSISTANCE (HEAP)	1,924 Households 1,958 Individuals	\$1,518,546	Waldo County
EARLY CHILDHOOD PROGRAMS	246 Households 256 Individuals	\$3,057,670	Waldo County
HOUSING PROGRAMS	352 Households 640 Individuals	\$1,082,486	Waldo County
COMMUNITY SERVICE PROGRAMS	1,149 Households 2,991 Individuals	\$195,888	Waldo County
COUNTY-WIDE PROGRAMS			
COMMUNITY FOOD & NUTRITION	80,403 Meals	\$238,754	Waldo County
(LIAP) LOW-INCOME ASSISTANCE PROGRAM	522 Households	\$20,062	Waldo County
RESOURCE ADVOCACY	15 Individuals	\$83,656	Waldo County
SAFETY SEAT PROGRAM	33 Car Seats	\$2,430	Waldo County
HEALTH INSURANCE NAVIGATOR	250 Individuals	\$6,163	Maine

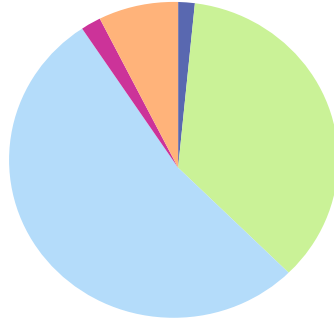
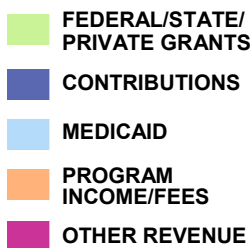
COUNTY-WIDE PROGRAMS TOTAL: \$351,065

AGENCY SUMMARY-ALL COUNTIES TOTAL: \$8,818,393

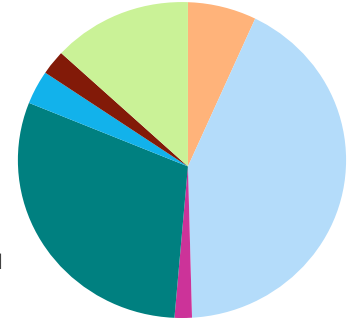
# WCAP 2020 FINANCIAL REPORT

REPORT PERIOD (Jan. 1, 2020 - Dec. 31, 2020)  
(AUDITED)

## REVENUES (\$16,231,898)



## EXPENSES (\$12,010,421)



## AUDITED 2020

## AUDITED 2019

ASSETS		TOTAL	TOTAL
<b>CURRENT ASSETS</b>			
Cash and equivalents	\$6,463,261		\$1,715,031
Accounts and grants receivable	\$1,347,992		\$858,666
Loans receivables - deferred	\$ -		\$ -
Prepaid expenses	\$65,296		\$62,123
<b>Total current assets</b>	<b>\$7,786,549</b>		<b>\$2,635,821</b>
<b>FIXED ASSETS</b>			
Land	\$12,200		\$12,200
Buildings and improvements	\$501,871		\$465,473
Furniture and equipment	\$486,720		\$316,951
Vehicles	\$1,268,234		\$1,660,255
Less accumulated depreciation	\$(1,379,642)		\$(1,525,405)
<b>Total fixed assets</b>	<b>\$889,383</b>		<b>\$929,474</b>
<b>Total assets</b>	<b>\$8,765,932</b>		<b>\$3,565,295</b>
LIABILITIES/NET ASSETS		TOTAL	TOTAL
<b>CURRENT LIABILITIES</b>			
Accounts payable	\$356,575		\$349,205
Accrued payroll & comp. absences	\$263,781		\$395,179
Short term debt	\$3,400		\$3,180
Deferred revenue	\$1,426,485		\$322,351
Other	\$ -		\$ -
<b>Total current liabilities</b>	<b>\$2,050,241</b>		<b>\$1,069,915</b>
<b>LONG-TERM DEBT</b>	<b>\$7,641</b>		<b>\$11,027</b>
<b>NET ASSETS</b>	<b>\$6,708,050</b>		<b>\$2,484,353</b>
<b>TOTAL LIABILITIES/NET ASSETS</b>	<b>\$8,765,932</b>		<b>\$3,565,295</b>





**Waldo Community Action Partners**  
P.O Box 130  
Belfast, ME 04915

**Subscribe to our e-newsletter at [info@waldocap.org](mailto:info@waldocap.org)**



A Waldo County renter household earning the median income cannot afford the average 2-bedroom apartment without spending 30% of their income.



Food insecurity in Waldo County affects nearly 1 in 7 residents, due to the high cost of food and lack of access to grocery stores.



Maine spends 86 cents per person annually for public transportation. That is 37th among all the states and is below every other state in New England.

**"HELPING PEOPLE, CHANGING LIVES"**